

Modern Workplace Requirements for Awareness and Engagement

Lighthouse Employee Feedback Hotline

Lighthouse Solution, you have access to the industry leading hotline, case management and employee feedback solution.

- Toll-free # and live operator service 24/7
- Multiple report submission options
 - Phone
 - Web portal
 - Email
 - Mobile App
 - SMS Text
 - Direct user intake
- Real time incident reports
- Monthly summary reports
- Real time incident reports
- Bilingual (English / Spanish)
- Three levels of reporter anonymity
- U.S. based call center
- Rapid one-day setup
- Case Management System (CMS)
- Personalized service including dedicated customer rep
- Customizable reporting and interviewing templates
- Customizable message routing
- Promotional and instructional material
- Training and technical support
- Enhancements/upgrades during the contract term
- Translation services available in 140 languages.

Digital Suggestion Box

- Keeps a finger on the pulse of the wants and needs of your employees
- Encourages actionable employee input to improve work processes and efficiency
- Enhances workforce morale
- Drives increased level of employee job satisfaction
- Provides greater levels of staff engagement
- Creates a sense of ownership among your employees
- Builds camaraderie and team spirit
- Increases customer satisfaction through better service